



Cleaning & Maintenance

YOUR GUIDE TO A SIMPLE
MAINTENANCE PROGRAMME
FOR RIVERSIDE RANGE



A simple maintenance programme including regular, interim and periodic cleaning will keep your carpet looking good.

Regular Maintenance

The simplest and most frequent maintenance involves vacuuming and spot removal, as well as preventative measures.

Vacuuming

Regular and thorough vacuuming 2-3 times per week (more often in heavy traffic areas) is an economical and effective way to remove soil and dirt particles before they become embedded in the pile of the carpet.

For best results, empty your cleaner frequently. An upright vacuum with a beater bar/brush is best for cut pile carpets and is the only type of cleaner Sandringham recommends.

Spot and Stain Removal

(see [Stain Removal Guide](#) for help with specific spills)

With spot and stain removal, speed is of the essence.

- Blot up liquids with paper towel or absorbent cloth. Scoop up solids with the end of a knife or spoon.
- Use a light, colourfast cotton cloth for the treatment of spots.
- Always work from outer edge towards the centre to avoid spreading. Use only small quantities of spot removal agent. It's a good idea to replace the cotton cloth as soon as it is soiled. (Do not rub excessively since that can cause permanent damage to the pile fibre).
- After cleaning, carefully rinse the area with clean water and a sponge. Do not soak.
- Afterwards, blot as dry as possible with clean towel.
- Always brush cut pile carpets in the direction of the pile.
- Do not use household cleaners such as soft soap, neutral soap, ammonia solution, turpentine or benzene. Only use removal agents that are recommended for textiles.
- A few layers of white absorbent tissue placed on the treated area and then subjected to weight (eg a heavy book) will help absorb the remainder of the stain and accelerate the drying.



Preventative Measures

- It is suggested that a non-visible test area is done to ensure the cleaning agent does not harm the colour of the carpet.
- Place absorbent mats at entrances to your home, change or wash when they become dirty.
- Regular change filters in your heating and air conditioning systems
- Periodically clean traffic lanes and areas in front of frequently used chairs with suitable cleaning agent, such as WoolClean Clean & Fresh.
- Do not apply stain repellent treatment that contains any silicone, because it tends to accelerate carpet soiling. Note: We do not accept responsibility for complaints where such treatments have been used

Periodic Maintenance

Thorough cleaning is required periodically to remove the deepest soil. There are many cleaning methods you can use to ensure the beauty and life of a wool carpet or rug. When having your wool carpet professionally cleaned, use a reputable company and check references.

Scotchguard Maintenance

Many of our ranges are treated with Scotchguard, which is sprayed on during the backing process.

Scotchguard reduces susceptibility to staining and makes removal of stains and soiling easier. It renders the carpet stain resistant but not stain proof.

Do not overlay Scotchguard with any other type of soil repellent treatment. We do not accept responsibility for complaints where such second treatments have been applied.



Stain Removal Guide for Wool Carpets

Stain	Carpet Shampoo	Dry-Cleaning	Clean Warm	Other Methods
Beverages	-	-	1	2 - Mild detergent - Bleach Free **
Bleach	1	-	-	-
Blood	-	-	-	1 - Cold water 2 - Mild detergent - Bleach Free **
Butter	2	1	-	-
Candle Wax	-	2	-	1 - Absorbent paper and hot iron
Chewing Gum	-	-	-	1 - Chewing gum remover (freeze or solvent type) 2 - Mild detergent - Bleach Free **
Chocolate	2	-	1	-
Cooking Oils	2	1	-	-
Cream	1	2	-	-
Egg	1	-	-	-
Fruit Juice	-	-	1	2 - Mild detergent - Bleach Free **
Furniture Polish	2	1	-	3 - Call professionals
Gravy & Sauces	2	-	1	-
Ink (Fountain Pen)	-	-	1	2 - Mild detergent - Bleach Free **
Ink (Ballpoint Pen)	2	-	-	1 - Methylated spirits
Lipstick	2	1	-	-

Key

** 1 teaspoonful of powder in 1/2 pint of warm water

1 - 1st step 2 - 2nd step 3 - 3rd step 4 - 4th step



Stain	Carpet Shampoo	Dry-Cleaning	Clean Warm	Other Methods
Milk	2	-	1	-
Custard	1	-	-	-
Nail Polish	-	2	-	1 - Nail polish remover
Oil & Grease	2	1	-	-
Paint (Emulsion)	1 (Hot)	-	-	1 - Hot water
Paint (Oil)	3	2	-	1 - Turpentine or white spirit 4 - Call professionals
Rust	2	1	-	1 - Rust remover 4 - Call professionals
Salad Dressing	1	2	-	-
Shoe Polish	2	1	-	or 1 - White spirit
Soot	2	-	-	1 - Vacuum
Tar	-	1	-	-
Urine (fresh stain)	2	-	1	-
Urine (old stain)	-	-	-	1 - Call professionals
Vomit	-	-	1	2 - Mild detergent - Bleach Free **
Wine	-	-	1	2 - Mild detergent - Bleach Free **

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