



RALPH & RUSSO



# Cleaning & Maintenance

YOUR GUIDE TO A SIMPLE  
MAINTENANCE PROGRAMME  
FOR COMO, GARDA & MAGGIORE RANGES



SANDRINGHAM  
CARPETS



A simple maintenance programme including regular, interim and periodic cleaning will keep your carpet looking good.

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## Vacuuming

To maintain the appearance of your carpet, we recommend vacuuming regularly. As every household is different, the frequency of vacuuming should be based on how many people live in your home.

For example, four people living in a house would require vacuuming a minimum of four times per week, especially in high traffic areas. This should be done using a good quality upright vacuum cleaner with a rotating brush.

Fibre shedding is a normal characteristic of new carpets, and will reduce over time.

Vacuuming regularly and thoroughly will prevent soile and dirt becoming embedded in the figures it will also prevent premature wear.

Old vacuum cleaners may not be suitable for your new premium quality carpet. Investing in a new cleaner will ensure your new carpet stays looking good for longer.

### Features of the correct type of cleaner to use:

- Adjustable height
- Rotating brush heads
- Strong air flow to lift dirt from deep down in the carpet fibres

The height of the rotating brush head should just skim the surface of the carpet. Vacuum slowly to leave "clean tracks".

## Great reasons to choose a premium nylon carpet

1. The fibre is strong and retains its shape more readily than other fibres, allowing it to maintain its original appearance for longer - providing it is correctly vacuumed - please see above.
2. Nylon carpets are staining resistant, as the fibre is better at resisting the absorption of fluids and dirt, thus making cleaning easier.

### Important information to be aware of:

Whilst our nylon carpets are thoroughly tested, site conditions must prevail on any installation. Different on-site conditions such as areas where there is a risk of food and beverage spillages must be taken into consideration.

Hot beverages such as tea, coffee, soup and chocolate will cause staining which will be more prominent on light, plain colours. It is still important, as with fibres, to ensure stains, however caused, are dealt with as quickly as possible and the carpet is vacuumed regularly.



## Spot cleaning spillages

No matter how careful a person is, sooner or later carpets will become stained as a result of spillage and domestic mishaps. Tackle spills and stains immediately, as quick action will minimise any stains becoming fixed. As a rule the steps to take are:

1. Scoop up solids with a knife or spoon.
2. Blot up liquids by applying pressure with clean white paper towels or absorbent cloth.
3. Clean with water or a diluted non-biological cleaning agent. Do not put a cleaning agent directly onto the carpet but apply to a clean white towel. Change the towel regularly to prevent spreading the stain.
4. Before using any cleaning agent, it is recommended that a non-visible test area is done to ensure the cleaning agent does not harm the colour of the carpet.
5. With blotting or dabbing motion, work inwards from the edge of the stain to prevent it spreading. Do not rub the carpet pile as this can cause permanent damage to the pile fibre.
6. Rinse with cool water and blot using an absorbent clean white towel.
7. Avoid using the treated area until the carpet is thoroughly dry.

Do not rub or scrub a nylon carpet as this will lead to permanent pile distortion.

There are proprietary nylon carpet cleaners on the market such as powder or foam aerosol sprays. It is important to rigorously follow the manufacturer's instructions for cleaning.

## Periodic cleaning

Over a period, even with rigorous and regular vacuuming, your carpet may well have an accumulation of debris, deep in the pile that requires a thorough clean. We would always recommend the services of a professional cleaning company to undertake the shampooing or steam cleaning work for you.

