



# Cleaning & Maintenance

YOUR CARPET CARE AND CLEANING GUIDE  
FOR GRANDE

  
**SANDRINGHAM**  
C A R P E T S



To maintain the beauty of your new carpet from the stunning Grande range we recommend the following:

---

## Vacuuming

To maintain the appearance of your carpet, we recommend vacuuming regularly. As every household is different, the frequency of vacuuming should be based on how many people live in your home.

For example, four people living in a house would require vacuuming a minimum of four times per week, especially in high traffic areas. This should be done using a good quality upright vacuum cleaner with a rotating brush.

Vacuuming regularly and thoroughly will prevent soil and dirt becoming embedded in the fibres. It will also prevent premature wear. Please note that fibre shedding is a normal characteristic of new carpets and will reduce over time.

Old vacuum cleaners may not be suitable for your new premium quality carpet. Investing in a new cleaner will ensure your new carpet stays looking good for longer.

### Features of the correct type of cleaner to use:

- Adjustable height
- Rotating brush heads
- Strong air flow to lift dirt from deep down in the carpet fibres

The height of the rotating brush head should just skim the surface of the carpet. Vacuum slowly to leave "clean tracks".

## Spot cleaning spillages

Hot drinks such as tea and coffee can cause staining. It is important, as with other fibres, to ensure stains, however caused, are dealt with as quickly as possible.

Tackle spills and stains immediately, as quick action will minimise any stains becoming fixed. As a rule the steps to take are:

1. Scoop up solids with a knife or spoon.
2. Blot as much liquid as possible with paper towels or a clean white absorbent cloth.
3. Clean with water using a clean white cloth. Mop up any excess water with a clean white towel. Always work from the outer edges of the stain towards the centre to prevent spreading. Do not rub the pile as this can cause permanent damage.
4. You can use a diluted non-biological cleaning agent. Do not put a cleaning agent directly onto the carpet but apply to a clean white towel. Change the towel regularly to prevent spreading the stain.
5. Alternatively, you can use a specialist nylon carpet cleaning agent. Be sure to follow the



manufacturer's instructions.

6. Before using any cleaning agent, it is recommended that a non-visible test area is done to ensure the cleaning agent does not harm the colour of the carpet.
7. Rinse with cool water and blot using an absorbent clean white towel.
8. Avoid using the treated area until the carpet is thoroughly dry.

## Periodic cleaning

Over a period, even with rigorous and regular vacuuming, your carpet may well have an accumulation of debris, deep in the pile that requires a thorough clean. We would always recommend the services of a professional cleaning company to undertake the shampooing or steam cleaning work for you.

